

Dear Customer,

Continuum Marketing & Sales (Continuum) is issuing a stop sale notice for certain Lenox-Branded 2.5 Quart Whistling Stainless Steel Tea Kettles sold from September 2013 to November 2017. Continuum is issuing this stop sale notice because there is a risk that the bottom seam of the interior of the tea kettles can expand during use, releasing hot water, causing a potential burn hazard to consumers. We are asking our retail customers to stop selling these tea kettles immediately if they remain in inventory and help communicate this message to consumers through the enclosed/attached retail poster for your stores.

Continuum's Lenox-Branded 2.5 Quart Whistling Stainless Steel Tea Kettle is a tea kettle with a three-layered bottom. The tea kettles come in red, orange, blue, and gold, among other colors. The brand name "Lenox" is written on the sides and the bottom of the tea kettle. The tea kettles have a stainless steel flat bottom with approximately a 7-inch diameter with a bent edge that extends approximately 1-inch beyond the flat portion of the bottom.

The product is pictured below:



This recall is conducted voluntarily in cooperation with the United States Consumer Product Safety Commission. Again, you should stop selling, and **consumers should stop using immediately, the recalled tea kettles and contact Continuum toll-free at 1-800-669-6385 from 10 a.m. until 4:00 p.m. for instructions on how to discard the product and receive a refund.**

Please call Continuum at (516) 626-7200 ext 11 should you wish to discuss this matter. We apologize for the inconvenience and appreciate your cooperation.

Sincerely,

Harold Nash  
President  
Continuum Sales & Marketing Corp.